# OEM L2 POD: RCS T2 -POD Server- Change ISP (Internet service Provider)

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13 views

**Description**:

Change ISP (Internet service Provider).

**Resolution:**

1. AR should order connection from new ISP.

2. After connection is done, we should fix a date for change of ISP.

3. Create a temporary server and router login and provide the details to AR.

4. The IP needs to be changed in external interface of router.

5. AR will plug in new cable after changing the IP address.

6. Check connectivity to the server and confirm.

**Note:** Delete temporary server and router account once issue is resolved.